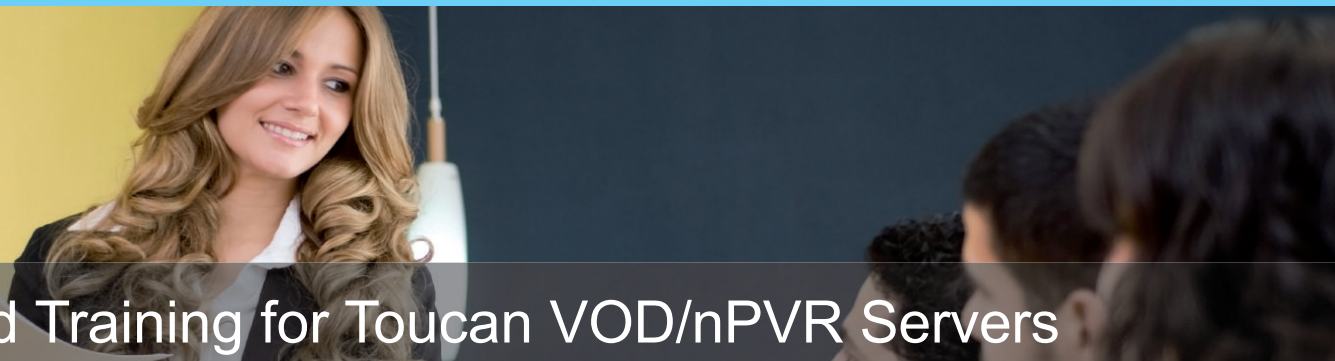


TOUCAN Technical Training



Certified Training for Toucan VOD/nPVR Servers

The Toucan VOD/nPVR Server Certified Technical Training is an intensive course for Anevia resellers, system integrators and technical partners who wish to include the product in their portfolio and provide installation and support services. The course targets pre-sales, installation and support service engineers. It covers the fundamentals of hospitality and corporate VOD services, the technical characteristics of IP streaming, the main features of the Toucan product series, procedures for product installation and configuration, support procedures and troubleshooting methods.

There are 2 training levels to allow candidates to gain expertise appropriate to their needs. Certification is awarded upon successful completion of both training levels. It officially recognizes the candidate as qualified to install and maintain Anevia's products.



Highlights

COVERS THE COMPLETE RANGE OF VOD SERVERS

- Toucan 100: ingests up to 4 and outputs up to 60 simultaneous streams. Up to 4TB of storage per unit
- Toucan 500 and VM: installs on third-party hardware, can ingest up to 200 streams with output depending on hardware configuration.

COURSE OVERVIEW

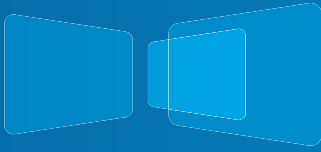
- 2 training levels - 1 training day per level
- Covers VOD basics through to the specific features of the Toucan series, installation techniques and product troubleshooting
- Small groups for faster and more effective learning - maximum 8 people per session
- Workshop approach combines theory and practice
- Location: Anevia's offices (outskirts of Paris) or partner/customer site
- Courses can be given in English or French

Why Toucan?

- Up to 5000 users and 600 simultaneous sessions
- Storage: easy access to uploaded content
- Plug & Stream: immediately operational
- nPVR, Start Over, Pause, Catch-Up TV
- Interoperable set-top boxes, middleware, encoders, CAS/DRM;

Toucan product range

Platform	
Toucan Hardware	VOD Server
Toucan Software	Software-only version



Training Specifications

PRACTICAL INFORMATION

- **Duration:** 1 to 2 days (1 day per level)
- **Target audience:** Installation teams, support staff, technical project managers, pre-sales engineers
- **Pre-Requisites:** TPC/IP, Linux, basic knowledge on IPTV
- **Location:** Anevia training center near Paris or customer premises
- **Session language:** English or French
- **Maximum number of participants per session:** 8 persons

TRAINING COURSE AGENDA

DAY 1 - Standard Level

- Overview: Anevia and the company's technical ecosystem
- Toucan Series: product presentation
- IP Network streaming (multicast)
- Useful technical tools: VLC, Wireshark....
- Virtual Machine
- General installation procedures for Anevia platforms: Pre-requisites, general instructions, basic procedures...
- Installing Toucan platforms: Specific installation procedures, technical requirements, software configuration

DAY 2 - Expert Level (Certification)

- Anevia product APIs
- Anevia support procedures
- Basic and advanced troubleshooting: common installation errors, problem seeking and definition, techniques for problem resolution, when to contact Anevia support services
- Toucan Certification Exam
- Training wrap-up / Q&A



Why Take the Toucan Technical Training Course?

SUCCESSFUL TRAINING FOR SUCCESSFUL SALES

- **Become a certified Toucan reseller:** The technical training course gives you the technical know-how that will enable you to sell the Toucan series. The standard Level of the course allows pre-sales engineers to include Toucan servers in product presentations.
- **Become a certified Toucan integrator:** The technical training course enables you to become an official Toucan integrator and to provide first-level support services. In-depth skills will ensure an optimised and efficient installation and will reduce problem resolution timeframes.
- **Increase your product portfolio and your sales:** Knowledge of the Toucan series enables you to include the product in your portfolio and to extend your solution offering. By covering a wider range of products your portfolio becomes more attractive and you increase your sales.
- **Meet your customer needs more effectively:** Anevia's products have been designed to meet real customer needs. Anevia's success is illustrated through over 1000 deployments in more than 70 countries. We have a wealth of experience and knowledge that we can share with our partners.

For more information or to register for a Technical Training Course, please contact your Anevia sales representative or the Anevia Training Team: training@anevia.com

For more information on Anevia, visit: www.anevia.com
Headquarters: Anevia, 1 rue René Anjoly - 94250 Gentilly - France

© Copyright 2011 Anevia. All rights reserved. The information contained herein are subject to change without prior notice and do not carry any contractual obligation for Anevia. All other brand or product names are trademarks or registered trademarks of their respective companies or organizations.